

Present: AD, PC, MM, EC  
Apologies:

## MINUTES

### 1. Review of Last Meeting (04.08.15)

Minutes not available

### 2. Flu Campaign

Two flu clinics are planned for Saturdays 3<sup>rd</sup> and 10<sup>th</sup> October. The PPG will run coffee mornings on each day to encourage more members to the PPG and raise funds for Kenmore nursing home and Kirkwood Hospice. AD to organise tea, coffee and sundries, members to bring some cakes. Kerry to organise promotion of online services in seminar room. MM to arrange volunteers to help out.

### 3. Staffing Changes

The new Practice Nurse, Julie Broadbent has started and is settling in well. The registrar has settled into post. The Advanced Care Practitioner / Pharmacist is due to start on 28<sup>th</sup> September and will offer medication reviews and minor illness appointments following an induction. His time will be split between our practice and the practice downstairs, Parkview. We are also considering recruiting an apprentice receptionist into the admin team.

### 4. Update on Telephone system

Changes to the telephone system are planned for later this month. Hopefully it will be easier for patients to get through to the right person.

### 5. Care Closer to Home

Locala have won the contract to provide 'Care Closer to Home' the contract begins on 1<sup>st</sup> October however some services will not be in place until 1<sup>st</sup> December. Initially patients should not see any changes.

### 6. Any Other Business

The next CCG Patient Reference Group is on 29<sup>th</sup> September at Empire House, Dewsbury.

**Date of Next Meeting: Wednesday 18<sup>th</sup> November, 6pm**